



Happiness

Optimising the use of natural resources is our business

Customer Processes

Industrial Trading Solutions Ltd's core competences of fluid handling, separation technology and heat transfer are at the heart of many industrial and environmental protection processes.

Our products and expertise contribute to the efficient use of energy, cleaning of water and fluids, reducing waste and efficient production of food and pharmaceuticals and can make a significant contribution to reducing the environmental impact of industrial processes.

Industrial Trading Solutions Ltd is committed to the development and diffusion of environmentally responsible technologies.

When designing their products and services, our supplier aim to provide customers with an opportunity to become more productive and competitive.

Own Operations

Industrial Trading Solutions Ltd supports a precautionary approach to environmental challenges and endeavors to establish measurable objectives and, where appropriate, targets for improved environmental performance and resource utilisation in order to perform its own operations as efficiently as possible.

We aim for a happy planet through the contribution of our processing equipment supplied to our customers.



Integrity



Our commitment to open dialogue builds trust

Accounting

Industrial Trading Solutions Ltd accounting records and supporting documents must accurately describe and reflect the nature of the underlying transactions. No undisclosed or unrecorded account, fund or asset will be established or maintained.

Verification

Industrial Trading Solutions Ltd's reporting and internal monitoring systems should be suitable for external and independent verification.

Communication

Industrial Trading Solutions Ltd will engage in open dialogue with all interested parties. However, Industrial Trading Solutions Ltd will not inappropriately divulge any confidential and/or proprietary information, such as technical, financial and business information. Also, any information that could have an impact on the share value of Industrial Trading Solutions Ltd will be released in strict compliance with the regulations governing such information.

The Business Principles are based on:

Many international guidelines form the source of the Business Principles including:

- The OECD Guidelines for Multinational Enterprises
- The United Nations Guiding Principles on Business and Human Rights
- The United Nations Global Compact

How we implement our Business Principles and Core Values :

Applicability: The Business Principles and Core Values apply to all companies in the Industrial Trading Solutions Ltd Group throughout the World irrespective of the brand name under which they trade. Where Industrial Trading Solutions Ltd companies participate in joint ventures and business partnerships the application of these principles will be actively promoted.

Policies and Training: The Business Principles and Core Values are supported by a number of internal policy documents which expand on the Principles and provide employees with more detailed

information. Policies have to be implemented and so they, in turn, are supported by a management structure, tools, guidelines and training activities often made available to managers and employees via the company intranet.

Risk assessment: The Business Principles and Core Values have a very wide scope and so we conduct a risk and impact assessment periodically for each Business Principle which enables us to identify material risks and opportunities and indicate where we should prioritise improvement.

Reporting: All entities in Industrial Trading Solutions Ltd strive to measure and record relevant non-financial information relating to the implementation of the Business Principles and Core Values. This helps to maintain a focus on the issues as well as provided key data by which targets can be set and progress can be tracked.

Suppliers: Industrial Trading Solutions Ltd should engage in responsible supply chain management to ensure that our Business Principles are followed by suppliers paying due account to their social and economic effects on developing countries.

Acquisitions: All acquired companies must assess their risks of non-compliance with the Industrial Trading Solutions Ltd Business Principles and Core Values and implement a management structure and a plan to reach full compliance within a maximum of three years from date of acquisition. Acquired companies must commence reporting on non-financial Business Principle indicators within the first year of acquisition.

Our commitment to open dialogue builds trust



Collaboration

The Management Structure for implementing the Business Principles

Board

The Company's Board has the responsibility for agreeing the Business Principles and Core Values and monitoring the progress of implementation through their regular meetings.

Management

The Group Management team has the responsibility to implement the Business Principles and Core Values including setting and reviewing targets for improvements.

Managing Director of subsidiary companies have the responsibility to translate the Principles and associated policies into local rules and procedures in addition to those required for compliance with local legislation.

Line Managers have the responsibility to ensure that their employees understand the Principles and receive relevant education and training in order to implement them.

Employees

Each employee should have a good working knowledge of the Principles and policies relevant to their jobs and apply them in their work.

Audit

An independent internal audit function provides support in monitoring compliance with the Business Principles.

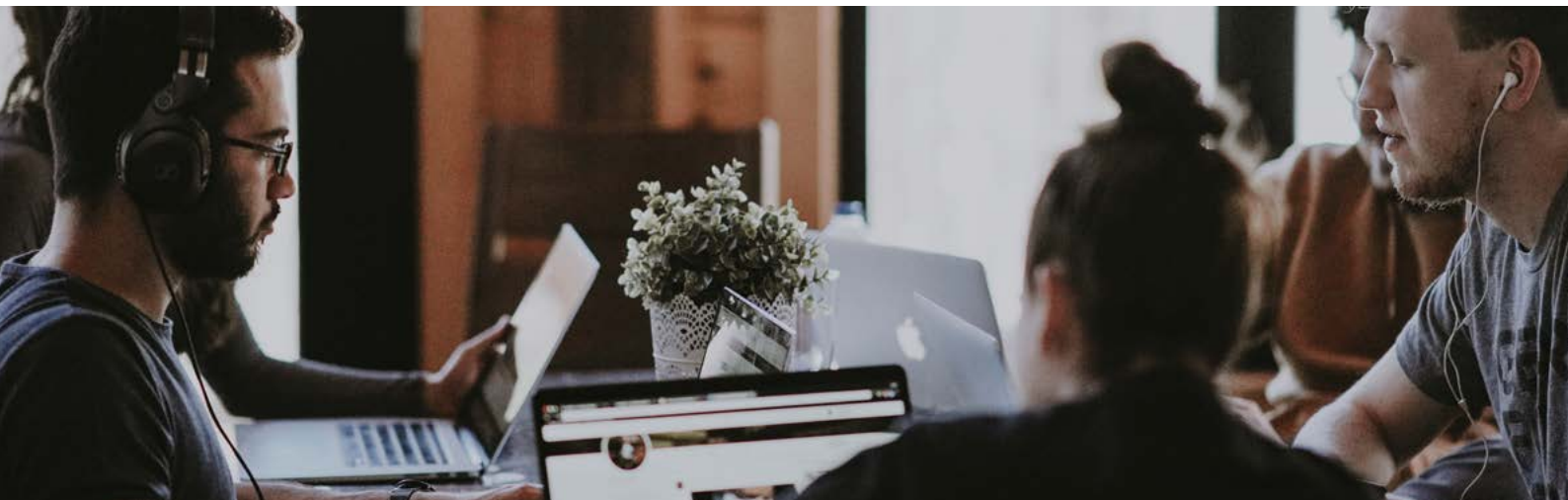
Whistle blowing

All employees and any other stakeholder have the duty to report any breach of the Business Principles to relevant line managers, or more senior management teams.

No manager or employee will be criticised for any loss of business resulting from adherence to the Principles.

Equally the Industrial Trading Solutions Ltd Board and Group Management undertake that no employee will suffer as a consequence of bringing to their attention or that of senior management, a breach or suspected breach of these principles.

The Management Structure for implementing the Business Principles and Core Values



Industrial Trading Solutions Ltd in brief

ITS are process flow equipment experts, with a multitude of top equipment brands available and over 100 years combined experience in the food and beverage, brewery, dairy, pharmaceutical and personal care industries.

From Hygienic Valves, High Performance Pumps, Pigging Systems or Tank and Mixing Equipment, through to Automation Systems, Installation Materials, Heating and Cooling Products or Spares, ITS and our in-house experts can technically support you with large systems projects, one off product purchases, and even maintenance or repair services.

ITS was formed in 2002 from a core of Alfa Laval people, to take over the distribution of Alfa Laval Flow Equipment. Now a partner distributor to other top industry brands, including, Bornemann and Mouvex, Worcester, Norbro, Pipetite, Liag, HiFlix, Eilersen, Servinox and Daniatech, we distribute stocked items with a fast, next day service at competitive prices, all with an unmatched customer ethos.

More information on the Internet

Industrial Trading Solutions Ltd's website is continuously updated with new information, including contact details for all countries.

Read more at www.industrialtradingsolutions.com

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